

BANGLA POST

ISSUE 23 – SUMMER 2019

Quarterly newsletter for Bangla
Housing Association Residents

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SUMMER DAY TRIP



On 7 August 2019, Bangla, has arranged a coach trip for Bangla tenants and their children to the Hever Castles & Garden in Edenbridge, Kent. If you are interested in going on this trip and to book your seat, please contact Leena on Tel. 0208 985 1124

FREE ESOL CLASSES – IT'S STILL NOT TOO LATE TO ENROL.

In partnership with the Hackney Learning Trust, Bangla successfully ran a one-year English for Students of Other languages (ESOL) course.

Due to its success we are going to run this course for new students for another year starting in September 2019. If you are interested in joining this free training course to improve your language skills and for better prospect of employment from September 2019 please contact Leena Khan at Bangla office.

SHOW OFF YOUR GARDENING SKILLS AND WIN PRIZES!



We are inviting all our tenants to take pictures of their gardens, vegetable and flower beds, patios and pots to show off your gardening skills and passion.

Three of the best pictures will be printed in the next newsletter and the owners will be offered mystery prizes. You can send your pictures by email to: bashir@banglaha.org.uk

You can also send them via WhatsApp to 07983 467 036 and include your address.

**BANGLA TENANT
BOARD MEMBER
ELECTION**

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**EMPLOYMENT
TRAINING**

SEE PAGE 3

FIRE SAFETY

SEE PAGE 4

**GET INVOLVED AND
HAVE YOUR SAY!**

SEE PAGE 6

EDITOR'S COMMENT



Welcome to the Summer edition of the Bangla Post.

We hope you are enjoying the summer weather. We are inviting our tenants to send us pictures of your gardens, flower and vegetable patches, patios and pots so that we can share the best pictures with other tenants via our newsletter. See the front page. This is for fun. We hope you can take part.

We take fire safety very seriously. Please read and note the article on fire safety on page 4.

We are arranging a coach trip for our residents and their children to Hever Castles & Garden in Edenbridge, Kent on 7 August 2019. See article on front page. It should

be a good day out so if you are interested in going on this trip contact Bangla office urgently as seats will be allocated on first come first served basis.

You can also find this newsletter and many other information about our services to our residents on our website: www.banglaha.org.uk

As always, we welcome your comments. Please drop me an email: bashir@banglaha.org.uk or ring us on 0208 985 1124 to let us know what you think about this newsletter and any other services we offer.

RENT STATEMENTS

Your rent statements for period 1 April 2019 to 30 June 2019 is sent with this newsletter. Please check them and if you have any query then contact our office.

If you are behind with your rent payments and if you do not make an agreement with us to clear the debt or if you do not keep to any agreements made to pay off your arrears then you could risk losing your home

If you have any problem with paying your rent then please contact Fatima Begum at our office, Tel 0208 985 1124. If you are claiming Housing Benefit then it is your responsibility to ensure that the Housing Benefit Office has your up to date information and to chase them if there is a delay in processing your Benefits.

PAYING YOUR RENT



You can pay your rent in the following ways;

- 1) Using a rent card – you can pay your rent at any post office or any shops displaying Pay Point signs. If you need a rent card please ring our office on Tel 020 8985 1124
- 2) By bank Standing Order – contact our office for a form
- 3) By Cheques or postal orders made payable to 'Bangla Housing Association' and sent to our office
- 4) Paid Directly into our Barclays Bank Account: -
A/C No. 60899089 Sort Code: 20.46.57

Don't forget to mention your address with the payment.

BANGLA TENANT BOARD MEMBER ELECTION



Every year in July the tenant Board member must stand down, but they may seek re-election by all Bangla tenants. The current Tenant Board member is Gulcin Ozdemir.

However, you may nominate yourself or another Bangla tenant for this position. To do so and for any further information please contact Bashir Uddin at our office on Tel. 0208 985 1124 Email: bashir@banglaha.org.uk. The closing date for nominations is 31 July 2019.

If there are more than two nominations, then there will be a ballot to decide the tenant representative on the Bangla Board for year up to July 2020.

CLAIMING BENEFITS?

There are several benefits that you may be entitled to receive. If you want to make sure you are claiming all you can then you can use the free benefits calculator at the following website <http://www.entitledto.co.uk/benefits-calculator/>

Over the last few years the government has made several changes to the benefits system including introducing the benefit cap, which limits the amount of money many households can receive.

You can use the free welfare reform calculator to work out how these changes may impact on you by logging in the following website;
www.entitledto.co.uk/benefits-calculator/wrc/aboutyou.aspx

If you need any help to apply for benefits, or want financial advice, please contact our Finance and Resources Officer, Fatima Begum on Tel. 0208 985 1124 or Email: fatima@banglaha.org.uk



EMPLOYMENT TRAINING



Bangla has joined up with other Providers in offering free employment training to our residents who are currently unemployed or are on low paid jobs but wish to improve their skills to secure better jobs.

This training programme includes Accreditation, Training and Work Placements. Participants will also be supported in developing CVs, writing supporting statements, and doing job search. It will help to boost confidence and the chances of securing employment quickly.

There are only few places available so if you are interested in going on this training programme and to find out more please contact Leena Khan at our office Tel. 020 8985 1124
Or Email: leena@banglaha.org.uk

Tenants' responsibilities:

Must keep communal areas clear of personal items including balconies. This is because they can:

- Cause a fire and produce toxic fumes.
- Make a fire more serious or spread more quickly
- Get in the way of people trying to escape from a fire
- Make it harder for the fire crews

Please note: we will always take action if we find your belongings are left in the communal areas.

This means you must not at any time leave any furniture, bikes, buggies, laundry, shoes, doormats, plant pots or other items outside your flat. We will remove anything we find and dispose of it.

Please do not leave rubbish outside your door – take it straight down to the communal bin store. Please do not leave rubbish bags on the floor or outside the bin room. Make sure you put them inside the bins.

You **must not** have barbecues or leave other materials that can catch fire easily, on the balcony.

Bangla's responsibilities:

- To keep stairs, hallways, steps and pathways free of slipping and tripping hazards and in good repair
- To make sure tenants are not leaving their belongings in communal areas. They can block access and make a fire more serious.
- To check that locks and door entry systems work properly.
- To keep refuse areas clean and tidy.
- To make sure automatic fire detection systems work properly.
- To keep common areas well lit.
- To complete Annual gas checks.

Tenants need to have their own contents insurance

Your landlords insure the buildings that you live in but not your personal items.

We recommend you taking contents insurance to cover your belongings in case of fire, theft, vandalism, leaks or accidents.

You can find cheap insurance by;

- Searching comparison websites like www.confused.com or www.gocompare.com
- Checking out the My Home scheme provided by the National Housing Federation with Thistle Tenant Risks. Phone 0345 450 7288 or go to www.thistlemyhome.co.uk



Smoking is a fire hazard too!

- Smoking in internal communal areas is against the law.
- For safety reasons smoking outdoors is safer than smoking in your home. But do not smoke on balconies.
- Dispose of cigarette butts carefully as they could start a fire.
- Never throw them out of the window, which can be dangerous and could start a fire.
- Be considerate. Pick up your own cigarette butts. Don't leave them for someone else to clear up.

REPORTING REPAIRS



If you need to report any repairs, please inform Bangla by any of the following ways:

- Visit our office during office hours
- Tell us when we visit your home
- Tel. 0208 985 1124.
- Fax: 0208 533 5973
- Email: shah@banglaha.org.uk
- Log on: www.banglaha.org.uk

When our office is closed and for **emergency repairs** only please contact TSG on: 0800 030 4309 or 0800 111 4044. When reporting please say you are a Bangla Housing tenant then say your address.

Please **do not** contact your main Landlords to report any repairs as you may be recharged for the call out.

GAS SAFETY CHECKS

Landlords are required to carry out gas safety checks annually. When we contact you to give access for these inspections please keep the appointment and help us to keep your home safe. If you have any query about gas safety inspections at your home, please contact our office on 0208 985 1124.

Please note: If you smell gas contact Transco immediately on 0800 111 999



KEEPING COMMUNAL AREAS CLEAR

Please do not leave items in communal areas, such as stairwells and corridors, as these pose a risk in the event of a fire. We recently wrote to all residents to explain that we would be using contractors to remove any unclaimed items from communal areas, including bicycles and prams. Any items removed will be disposed immediately and Bangla cannot be held responsible for them.

PAY LESS FOR YOUR ENERGY

Do you want to pay less for your energy? Call free on 0800 0014 706 or visit www.myhomeenergyswitch.org.uk or contact Leena at our office on 020 8985 1124

GET INVOLVED AND HAVE YOUR SAY!



At Bangla we want to provide excellent services and would like your help to achieve this. To do this we offer a range of ways for you to get involved. We currently have two groups; the Residents' Forum and Tenants Focus Group which meet at Bangla every two months. We need more residents to join these groups. Please contact Leena Khan on 0208 985 1124 for further details or email: leena@banglaha.org.uk or Text on: 07983 467 036

You are welcome to join and attend the following meetings;

Residents Forum: Next meeting will be held on 19 September 2019 at 9.30am at Bangla office. Issues to be discussed are Fire safety, Neighborhood issues and tenant's portal on our website and Key Performance Indicators. All Bangla tenants are welcome to attend the above meeting.

Tenants Focus Group: Next meeting will be held on 19 September 2019 at 10.30am at Bangla office. Issues to be discussed are feedback from summer day trip, Five a side football for youths and ideas for other future activities. All our women tenants are welcome to join and attend this and future meetings.

Joint inspections of Communal Areas: Do you live in a block or where we provide communal services, like estate cleaning and gardening? We are looking for residents to join us when we do our monthly estate inspections. These only take about 15 minutes and will help us to improve our services. If you can join and for further information, please contact Shah Uddin on 0208 985 1124 or email: shah@banglaha.org.uk

USEFUL CONTACT NUMBERS

	Hackney	Islington	Waltham Forest
Service Centre	020 8356 3000	020 7527 1900	020 8496 3000
Housing and Council Tax Benefit	020 8356 3399	020 7527 4990	As above
Council Tax Queries	020 8356 3154	020 7527 2633	As above
Domestic Violence Unit	0800 056 0905	0808 2000 247	0208 558 6228
Noise reporting	020 8356 4455	020 7527 3258	0208 496 3000
Racial Harassment Unit	0800 056 0905	0207 230 2229	0208 496 3000
Victim Support	0800 056 0905 0208 356 4457	020 7272 0784	0208 503 6226
Rubbish Collection/ Recycling	020 8356 6688	020 7527 2000	0208 496 3000
Bulky Waste/Street Cleaning	020 8356 6688 up to 5 items	020 7527 4900	0208 496 3000
Parking Enquiries	0208 357 8877	020 7527 2000	0208 496 3000
Police	020 7739 1212	020 7704 1212	020 8520 3211
Gas Leaks	(TRANSCO) 0800 111 999	(TRANSCO) 0800 111 999	(TRANSCO) 0800 111 999
Sewage	(Thames Water) 0845 920 0800	(Thames Water) 0845 920 0800	(Thames Water) 0845 920 0800

(1) SUN, (2) HOLIDAY, (3) ICE CREAM, (4) BEACH,
(5) SKY, (6) SAND, (7) WATER, (8) BOAT

Answers: Unscramble the words – from Children's page

(1) Stairs (2) A clock (3) Put it in front of a mirror

Answers: Puzzles from Children's Page

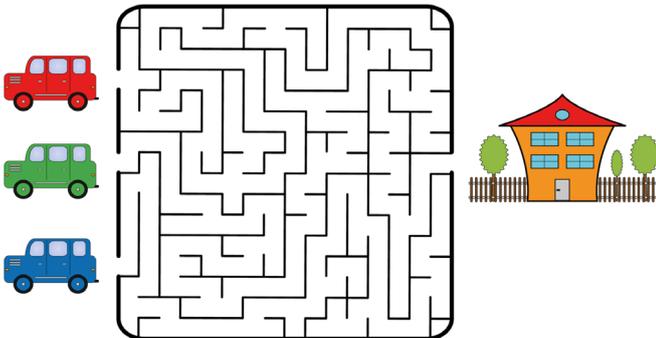
SUMMER DAY OUT



On 7 August 2019, Bangla, has arranged a coach trip for Bangla tenants and their children to the Hever Castles & Garden in Edenbridge, Kent. If you are interested in going on this trip please ask your parents / guardians to contact Leena on Tel. 0208 985 1124

PUZZLES

Help the cars find their way home!



Unscramble the words! (answers on p.6)

- 1) NUS _ _ _ _
- 2) YOLAIDH _ _ _ _ _ _ _ _
- 3) IERCCAEM _ _ _ _ _ _ _ _
- 4) HAECB _ _ _ _ _ _
- 5) YKS _ _ _ _
- 6) DNAS _ _ _ _ _
- 7) RTAEW _ _ _ _ _ _
- 8) TOAB _ _ _ _ _

Riddles! (answers on p.6)

- 1) What goes up and down but never moves?
- 2) What has hands but cannot clap?
- 3) What is the easiest way to double your money?

OUR CHILDREN'S PAGE EDITOR

Husna Mulla, a year 12 student from a Clapton Girls Academy spent two weeks on works experience placement at Bangla in June 2019. Husna has helped us in writing the articles for this page. Many thanks to Husna for her display of skills and dedication.



THINGS TO DO THIS SUMMER- HERE ARE SOME TIPS!

Ask your parents to take you and your family to the 'Summer Day Out' event organised by Bangla Housing to Hever Castles & Garden and get to see the amazing attractions and try out fun activities.

Visit the 'Young Hackney' website which provides a range of free activities which children aged 8-18 can take part in. Some examples of free activities which they offer include; free swimming at Britannia leisure centre, <https://www.younghackney.org/>

Take part in the summer reading challenge hosted by your local libraries, each time you finish reading a book, you will receive a reward and a certificate at the end. You can join and take part in this challenge from 24th June.

If you are aged 8-16 you can go play cricket for free at Millfield's Park, Lea bridge road E5 9QH from 11am-1pm from 29 July – 1 August and 12 August – 16 August

For more tips and ideas of what to do in the summer holidays you can go to the following websites where you will find many different suggestion;

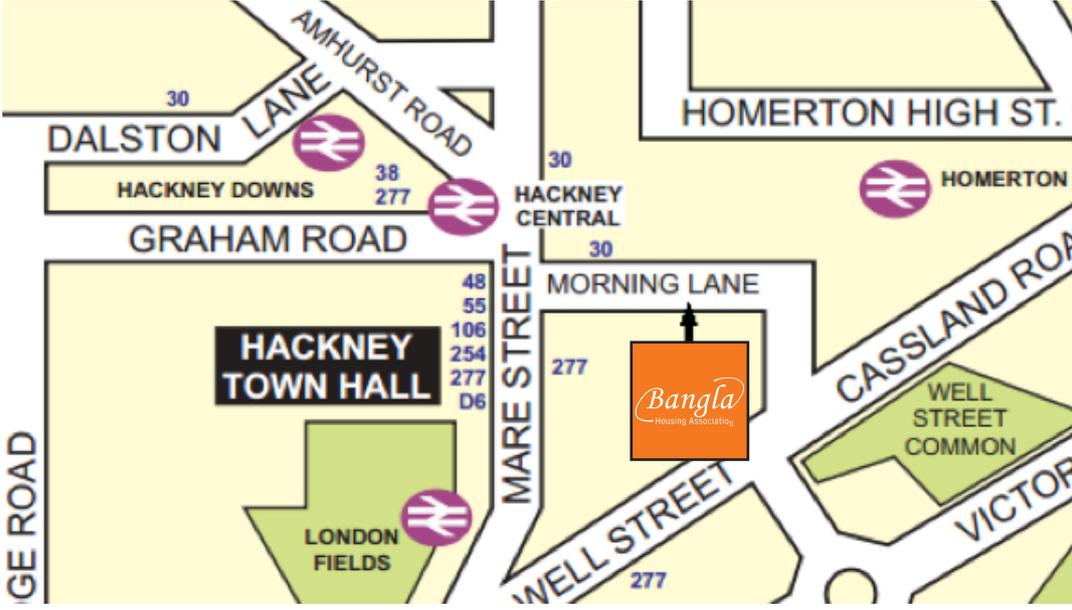
<file:///C:/Users/student/Downloads/summer-activities-guide.pdf>

<https://www.islington.gov.uk/children-and-families/things-to-do/heatwave-summer-activities>

Visit the Islington Museum and take part in family activities, as well as interactive and educational exhibitions.

DIRECTION TO BANGLA OFFICE

CONTACT US



Our office is at 100 Morning Lane, London E9 6LH

(see map above)

It is about 5 minutes' walk from Hackney Central Station and Mare Street.

It is about 5 minutes' walk from Hackney Central Station and Mare Street.

Bus routes along Mare Street:

38, 48, 55, 106, 254, 277 and D6

Bus routes along Morning Lane:

30, 236, 276 and W15

Bangla Housing Association

100 Morning Lane
London E9 6LH

T 020 8985 1124
F 020 8533 5973
E info@banglaha.org.uk
www.banglaha.org.uk

Office open

Monday to Friday
9.00am to 5.00pm

When closed

For emergency repairs ring our office number given above and follow instructions given in the answer machine.

CAN WE HELP?

You can ask for this document in large print, on audio tape or in another language. Please contact us on 020 8985 1124.

আপনি এই ডকুমেন্টটি বড় হরফে, অডিও টেপে বা অন্য যে কোন ভাষায় অনুরোধ করতে পারেন। দয়া করে আমাদের সাথে যোগাযোগ করুন ০২০ ৮৯৮৫ ১১২৪ নম্বরে।

Haddaad u bahan tahay warqad far waa weyn ama CD afkaaga ah fadlan nagala soo hadal numbarkaa 020 8985 1124

Bu belgeyi büyük baskı, ses bandı veya başka bir dil olarak isteyebilirsiniz. 020 8985 1124 'ü arayarak bize ulaşın.

এই নিউজলেটারে যেসব খবর রয়েছে।

সম্পাদকের মন্তব্য।

আপনার গত তিন মাসের রেন্ট

স্টেটমেন্ট ও আপনার রেন্ট কি

ভাবে প্রদান করতে পারবেন।

বিনামূল্যে ইসল ক্লাস।

আপনার বাগান করার দক্ষতা প্রদর্শন

করুন এবং পুরস্কার জিতে নিন!

কর্মসংস্থান প্রশিক্ষণ।

গ্রীষ্ম দিনের ভ্রমণ।

মেরামতের কাজের জন্য

কিভাবে রিপোর্ট করবেন।

টেন্যান্ট বোর্ড সদস্য নির্বাচন।

আপনার বেনিফিট।

অগ্নি নিরাপত্তা।

গ্যাস নিরাপত্তা চেক।

আবর্জনা ডাম্প করবেন না।

জড়িত হন এবং আপনার কথা

বলুন।

বাসিন্দাদের সভা।

বাচ্চাদের পৃষ্ঠা

এই নিউজলেটার পড়তে বা

বোঝাতে অসুবিধা হলে আমাদের

অফিসে এসে অথবা ০২০ ৮৯৮৫

১১২৪ নং এ ফোন করে

আমাদের জানান।